

# Molina Healthcare Portal SSO Functions

2022 | Presented by Provider Network Management Team



MHO-4367  
0322

## Agenda

A number of functions are still being transferred to the Availity Essentials platform.

You can access the following while logged into Availity via Single Sign On (SSO):

- Authorizations
- Appeals/Correct Claims
- Claims Templates\*
- Member Roster
- HEDIS® Profile
- Reports\*

*\* Not applicable for all states*



# Payer Spaces

# Payer Spaces

- A payer space contains links to payer-specific applications, resources, such as documents and links, and news and announcements. The applications can reside on Availity Essentials, on the payer's website, or on a third-party website.
- The links on a payer space page are organized on separate tabs. A number on a tab indicates the number of new links on the tab.
- The Applications tab contains links to applications specific to the payer.

Avallity | essentials | Home | Notifications 4 | My Favorites | Region | Help & Training | Justine's Account | Logout

Patient Registration | Claims & Payments | My Providers | Reporting | **Payer Spaces** | More | Keyword Search

Select Payer Spaces and then the Molina tile

**Notification Center**

- 1/27/2022 8:05 am
- 1/11/2022 6:27 pm
- 1/11/2022 6:24 pm

Showing 3 of 4 [View All](#)

**My Top Applications**

- 1/11/2022 6:24 pm

Showing 3 of 4 [View All](#)

**My Top Applications**

- EB Eligibility and Benefits
- Spaces Management Tool
- RV Remittance Viewer
- Maintain User

**Messaging**

- Unassigned
- Unread
- Pending
- Recently Resolved

**My Account Dashboard**

- My Account
- Maintain User
- Add User
- Manage My Organization
- 'How To' Guide for Dental Providers
- Enrollments Center
- EDI Companion Guide
- Spaces Management Tool

Justine.H  
Justine.H@HealthCare.Com  
My Job Title

Do you have **Premera Blue Cross** patients? "Other Blue Plans" is your time-saving solution.

Home > Molina Healthcare



MolinaHealthcare.com

Welcome to Molina Healthcare!!  
Your partner in healthcare.



Select tab – Applications

Start typing to search this space...

Search

Applications

Resources

News and Announcements

Sort By

A-Z

## Applications – Molina Single Sign On (SSO) functions.

*Please note: These tiles will vary by state*

Applications

Resources

News and Announcements

By

A-Z



THESE LINKS MAY RE-DIRECT TO THIRD PARTY SITES AND ARE PROVIDED FOR YOUR CONVENIENCE ONLY. AVAILITY IS NOT RESPONSIBLE FOR THE CONTENT OR SECURITY OF ANY THIRD PARTY SITES AND DOES NOT ENDORSE ANY PRODUCTS OR SERVICES PROVIDED BY THIRD PARTIES!

### ♥ Appeal or Correct Eligible Claims

Correct or submit appeals for claims in finalized status

### ♥ HEDIS Profile

Compare your HEDIS scores with national benchmarks

### ♥ Member Roster

View and navigate through a list of Members assigned to a Primary Care Provider

### ♥ Prior Auths

Submit service requests, check status and create auth request templates.

### ♥ Reports

Submit/Access payer specific reports

Select desired tile. This will take you to the SSO sign in page. TIN is required.

Home > Molina Healthcare > Prior Auths

# Prior Auths

Give Feedback



Organization  
Molina Healthcare Inc

NPI (Optional)  
Enter NPI...

Tax ID ?  
Select TIN...

State  
Nevada

Medicare  
No

Provider ID ?

Tax ID ?  
Select TIN...

Your Tax ID is required to Continue for all Applications

State  
Nevada

Medicare  
No

Provider ID ?  
Enter required fields first...

Service Request/Authorization Option ?

Once your TIN is provided, select your Provider ID to sign into the SSO functions



# Appeal or Correct Eligible Claims

# Appeals/Disputes

## Appealing a Claim

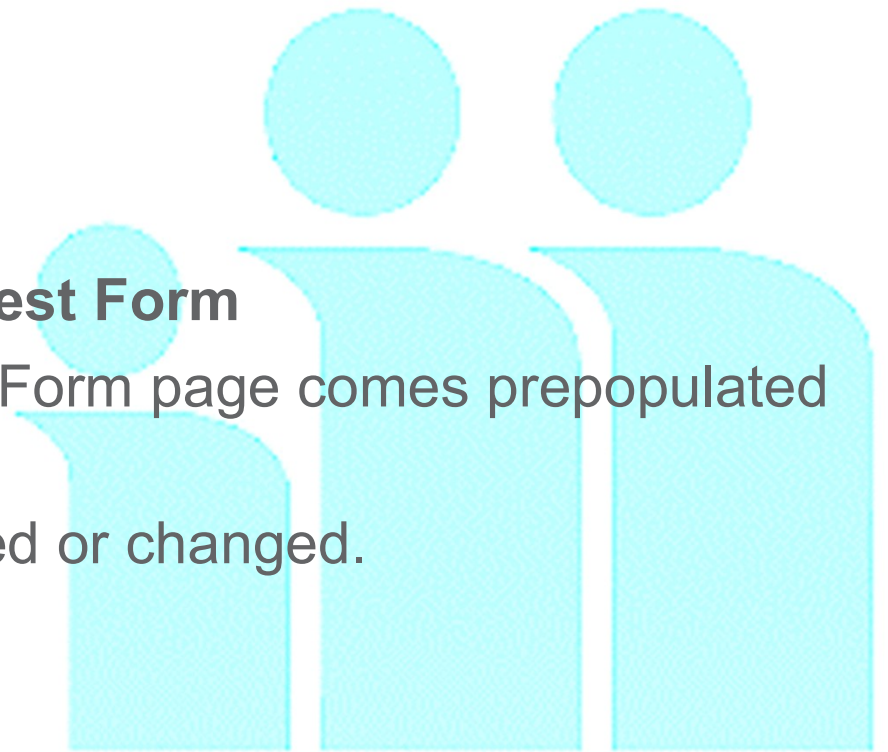
The Appeal Claim module has three functionalities:

- Submitting Provider Appeal Request Form.
- Waiver of Liability Form.
- Email Confirmation.

## Submitting Provider Appeal Request Form

Note: The Provider Appeal Request Form page comes prepopulated with details from the original claim.

Prepopulated data cannot be updated or changed.



## Appeals/Disputes (cont.)

### Waiver of Liability Form

For non-contracted Medicare and MMP Providers only: Complete and attach the Waiver of Liability along with your appeal.

- Print, fill out, scan, and save the form to your computer then attach the document to the appeal along with all other supporting documents.
- Follow the attachment rules.

### Email Confirmation

- Upon submission, you will receive an email to confirm that the online appeal was submitted successfully.



## Claims Inquiry

Information on Claims accepted into the adjudication system is current as of Jun 26 2021 12:55:34 AM PST [?](#)

### Search

Billing Provider:

Claim Type:  Search Options:  Claim Status:

### Additional Search Filters

Enter optional criteria to narrow your search

Received Date: From:

Date of Service From:   To:

Rendering Provider:

Patient Control No:

Coverage Type:

NPI:

**Claim Search Options:**

- Member Name/DOB
- Member Number
- Claim Number
- Claims Status

## Claims Inquiry

[Print Claim Summary](#)

[Back](#)

Information on Claims accepted into the adjudication system is current as of Feb 08 2022 12:41:08 AM PST [?](#)

Search

**Billing Provider:** \* PEDIATRICS-11111111

**Claim Type:** \* All  **Search Options:** \* Claim Status  **Claim Status:** \* Denied

**Additional Search Filters**  
Enter optional criteria to narrow your search

**Received Date:** From:   To:    
mm/dd/yyyy mm/dd/yyyy

**Date of Service** From:   To:    
mm/dd/yyyy mm/dd/yyyy

**Rendering Provider:** All  **Gender:**  **Patient Control No:**

**Coverage Type:** All  **Claims Status:** All  **NPI:**

[Search](#) [Clear](#) [Cancel](#)

## Claim Details

### General Information

**Member Name:** DOE, JOE  
**Claim Source:** EDI  
**Claim Header Status:** Denied  
**Rendering Provider Name:** MEDICAL CENTER  
**Rendering Provider NPI:** 111111111  
**Check Paid Date:** 02/04/2022  
**Service Date To:** 1/10/2022

**Claim Number:** 220  
**Claim Status Effective:** 1/10/2022  
**Billed Amount(\$):** 116.00  
**Check Number:** EFT  
**Service Date From:** 1/10/2022  
**Patient Control Number:**  
**Amount Paid(\$):** 0.00

### Claim Line Items

Claim Line	Service From Date	Service To Date	Rev Code	Service Code	Modifiers	Units	Billed Amt	Deductible	Co-Ins	Paid Amt	Co-Pay	Line Status Effective	Status	Adj Grp Cd	Adj Rsn Cd	Rmk Cd
1	01/10/2022	01/10/2022	0510				00	0.00	0.00	0.00		1/10/2022	Denied	CO	96	N129

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ADJ GRP CODE	DESCRIPTION
CO	Contractual Obligation
ADJ RSN CODE	DESCRIPTION
96	Non-covered charge(s). At least one of the 835 Healthcare Policy Identificati
RMK CODE	DESCRIPTION
N129	Not eligible due to the patient's age.

Adjudicated claims have the Appeal Claim button

[Appeal Claim](#) [Void Claim](#) [Correct Claim](#) [View Diagnosis Code](#) [Print Claim Summary](#) [Back](#)

# Provider Appeal Request Form

### Instructions for filing an Appeal:

1. Fill out this form completely. Describe the issue(s) in as much detail as possible.
2. Attach copies of any records you wish to submit.
3. The completed form will be submitted to the Molina Healthcare Provider Appeals & Grievances department. An electronic acknowledgement will be provided following the submission of your request.

Provider's Name: *	<input type="text" value="MEDICAL CENTER"/>	NPI: *	<input type="text" value="1111111111"/>	Federal ID: *	<input type="text" value="1234567890"/>
Request Type:	<input type="radio"/> Appeal	Participation Status:	<input checked="" type="radio"/> Contract <input type="radio"/> Non - Contracted		
Claim Number: *	<input type="text" value="220"/>	Date of Service From: *	<input type="text" value="01/10/2022"/> <small>mm/dd/yyyy</small>	Total Billed Charges:	<input type="text" value="116.00"/>
CPT Code:	<input type="text"/>	Authorization Number:	<input type="text"/>		
Address:	<input type="text"/>	City/State/Zip:	<input type="text"/>		
Contact Person: *	<input type="text"/>	Phone: *	<input type="text"/>		
Member's ID: *	<input type="text" value="1234567890"/>	Member Name: *	<input type="text" value="DOE, JOE"/>		
Specific Issue(s):	<input type="text" value="Please state all details relating to your request including names, dates and"/>				

The Provider Appeal Request Form will auto populate information based on the claim selected

### Supporting Information

Attachments: Attach copies of any records you wish to submit below

Type of Attachment :

File :  No file chosen [Upload](#)

Upload files only when you want to add supporting documents to the claim appeal. Upload 1 file at a time. Total Size of all files attached cannot exceed 128 MB.

Submitter Name: \*  Submission Date:  Receipt Date:

Appeals submitted after 5pm are considered to be received on the following business day. The receipt date will be captured once the submit button has been selected.

By entering my name below, I certify that I am either the submitting healthcare provider or that I am legally authorized to act on behalf of the healthcare provider submitting this information. I certify that any and all information in any form submitted to Molina Healthcare is truthful and correct to the best of my knowledge. \*

# Correct/Void Claim

## Correct Claim

- Corrected claims are considered new claims for processing purposes.
- You have the option to add attachments to the corrected claim.
- You can make corrections directly on the claim and select Submit on the final page.

## Void Claim

You may find that you need to void a claim that has been adjudicated or is in processing:

- Claims voided after they have been paid will generate a cost recovery request.
- A claim can be voided for up to a year through the Provider Portal.

## Claims Inquiry

Information on Claims accepted into the adjudication system is current as of Jun 26 2021 12:55:34 AM PST [?](#)

Search

Billing Provider:

Claim Type:  Search Options:  Claim Status:

Additional Search Filters

Enter optional criteria to narrow your search

Received Date: From:

Date of Service From:   To:

Rendering Provider:

Patient Control No:

Coverage Type:  Status:

NPI:

**Claim Search Options:**

- Member Name/DOB
- Member Number
- Claim Number
- Claims Status



## Claims Inquiry

[Print Claim Summary](#)

[Back](#)

Information on Claims accepted into the adjudication system is current as of Feb 08 2022 12:41:08 AM PST

**Search**

**Billing Provider:** \* PEDIATRICS-11111111

**Claim Type:** \* All  **Search Options:** \* Claim Status  **Claim Status:** \* Denied

**Additional Search Filters**  
Enter optional criteria to narrow your search

**Received Date:** From:   To:    
mm/dd/yyyy mm/dd/yyyy

**Date of Service** From:   To:    
mm/dd/yyyy mm/dd/yyyy

**Rendering Provider:** All  **Gender:**  **Patient Control No:**

**Coverage Type:** All  **Claims Status:** All  **NPI:**

[Search](#) [Clear](#) [Cancel](#)

## Claim Details

### General Information

**Member Name:** DOE, JOE  
**Claim Source:** EDI  
**Claim Header Status:** Denied  
**Rendering Provider Name:** MEDICAL CENTER  
**Rendering Provider NPI:** 111111111  
**Check Paid Date:** 02/04/2022  
**Service Date To:** 1/10/2022

**Claim Number:** 220  
**Claim Status Effective:** 1/10/2022  
**Billed Amount(\$):** 116.00  
**Check Number:** EFT  
**Service Date From:** 1/10/2022  
**Patient Control Number:**  
**Amount Paid(\$):** 0.00

### Claim Line Items

Claim Line	Service From Date	Service To Date	Rev Code	Service Code	Modifier	Status	Status	Adj Grp Cd	Adj Rsn Cd	Rmk Cd
1	01/10/2022	01/10/2022	0510	99211		2022	Denied	CO	96	N129

Showing 1-1 of 1  per page

Page 1 of 1

ADJ GRP CODE	DESCRIPTION
CO	Contractual Obligation
ADJ RSN CODE	DESCRIPTION
96	Non-covered charge(s). At least one Remark Code must be provided (may be comprised of either the 835 Healthcare Policy Identification Segment (loop 2110 Service Payment Information REF), if present, or the Subject Reason Code, or Remittance Advice Remark Code that is not an ALERT.) Usage: Refer to
RMK CODE	DESCRIPTION
N129	Not eligible due to the patient's age.

Finalized claims have the Correct Claim button  
 Void Claim button will appear for all claims.

[Appeal Claim](#) [Void Claim](#) [Correct Claim](#) [View Diagnosis Code](#) [Print Claim Summary](#) [Back](#)

Next >>

Save for Later

Save as Template

Cancel

Member

Provider

Summary

\* - Required Field [Help](#) [FAQ](#)

What would you like to do?  Create Claim  Correct Claim  Void Claim

Prior Claim ID#: \*

The claim form will auto populate with the claim's information. Edit and submit to correct the claim.

+ Manage and Use Templates

Expand to view Man

### Eligibility Check

Enter the insured's ID or their last name, first name and Date of Birth. If you dont know the ID search by Last name,First name and Date of Birth using Advance Search .

Insured's ID Number: \*

Advanced Search

OR

Last Name: \*

First Name: \*

DOB: \*   
(mm/dd/yyyy)

AND

Service From Date: \*    
(mm/dd/yyyy)

Service To Date: \*    
(mm/dd/yyyy)

### Insured's Information

Last Name:

First Name:

Middle Initial:

DOB:

Sex:

Address1:

Address2:

City:

State:

Zip Code:

# Prior Auths

# Authorizations

The Service Request/Authorization page (**Prior Auths** tile) has four functionalities:

- Service Requests/Authorizations Status Inquiry.
- Create Service Requests/Authorizations.
- Open Incomplete Service Requests/Authorizations.
- Create Service Request/Authorization Templates.



#### ♥ Prior Auths

Submit service requests, check status and create auth request templates.

## Authorizations (cont.)

### Service Requests/Authorizations Inquiry

Use one of the following to search for a Service Request/Authorization:

- Molina Healthcare Member ID.
- Member Name.
- Service Request Number.
- Refer-to Provider.
- Refer-from Provider/Facility.
- Other optional search criteria.

### Create Service Requests/Authorizations

The table on the next slide shows the information required to submit a Service Request/Authorization.

## Authorizations (cont.)

Section	Description
Member Search	Enter Molina Healthcare Member ID or enter First Name, Last Name and Date of Birth to search for Member. Searches Member's eligibility as of today.
Patient Information	This section will automatically populate with a successful Member Search
Service Information	Enter Type of Service, Place of Service, and Proposed Start Date (Required fields will be enabled based on your selection). Enter Diagnosis Code, Procedure Code and Number of Units requested to complete this section.
Provider Information	Requester and Contact information will automatically populate based on the User ID. Manually enter any other necessary information to complete this section.
Referring Provider Information	Select a Referring Provider from drop down menu and the information will automatically populate.
Referred to Provider Information	To locate a Provider, enter the Provider NPI. The information will automatically populate. If the Provider is not found, you can enter the information manually.
Additional Provider Access	PCP automatically populates. (This is not a required field.)
Refer to Facility Information	If you are choosing a facility, enter the Facility NPI and move to the next field to search or use Find Facility link to search and select a Provider. If the Provider is not found, you can enter the information manually by clicking cancel on the search window.
Supporting Information	Use this section for adding attachments and clinical notes/comments to support the request.

## Authorizations (cont.)

### **Open Incomplete Service Requests/Authorizations**

You have the option to save a Service Request/Authorization to complete and submit at a later time.

Your saved, unfinished Service Request/Authorization can be opened by clicking on Open Incomplete Service Request/Authorization. Complete and submit your request.

### **Create Service Request/Authorization Templates**

Create templates for service requests and save them for later use.

The Service Request/Authorization Form is available for inpatient and outpatient service requests

**Service Request/Authorization Form**

\* - Required Field

**Member Search**

Member ID: \*

[Advanced Search](#)

or

Last Name: \*

First Name: \*

**Patient Information**

This section will automatically populate when you enter valid information for Member Search.

Last Name	First Name	Middle Initial	Date of Birth	Sex
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Address	City	State	Zip Code	
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	
Phone # (Home)	Phone # (Mobile)	PCP Name		
<input type="text"/>	<input type="text"/>	<input type="text"/>		

**Service Information**

Enter Required Information\*

Type of Service : \*

Submit Date : 07/01/2020

Place of Service : \*

Inpatient Notification : \*

Proposed Start Date :

Admission Date : \*

Discharge Date : \*

Care Type : \*  Routine/Elective  Urgent/Expedite Within 72 Hours

[Remove]	Diagnosis Code *	Diagnosis Description
<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/>	<input type="text"/>	<input type="text"/>
<input type="checkbox"/>	<input type="text"/>	<input type="text"/>

(Add more diagnoses)

[Remove]	Procedure Code	Procedure Description	Number of Units	Procedure Modifier
	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>



Auth Search options:

- Member Number
- Member Name/DOB
- Service Request Number
- Refer to Provider
- Refer from Provider/Facility

Service Request/Authorization Inquiry

Search Options:

Member Number:

Service Request Date  
From:  To:

OR  
Submission Date  
From:  To:

Optional Search Criteria  
Gender:   
Refer from Provider/Facility:   
Refer to Provider/Facility:   
Service Request Status:

**Service Request/Authorization Details**

**General Information**

Member Name: DOE, JOE	Service Request/Auth Number: 1234567890
Service Request/Auth Type: Outpatient	Referred To Provider: REFER TO PROVIDER
Requesting Provider: MOLINA PROVIDER	Referred To Provider NPI: 1234567890
Requesting Provider NPI: 1234567890	Service Request Date To: 06/18/2020
Service Request Date From: 06/18/2020	Request Receipt Date : 08/07/2020
Service Request Description : Outpatient Medical Visits	

**Diagnosis Code**

Diagnosis Code	Description	Diagnosis Type
D75.1	Secondary polycythemia	Primary
M43.12	SPONDYLOLISTHESIS CERVICAL REGION	Secondary
R59.1	Generalized enlarged lymph nodes	Secondary

**Service Line Items**

Service Code	Service Description	Service Request Status	Reason	Total Number of Units
99214	OFFICE/OUTPATIENT ESTABLISHED MOD MDM 30-39 MIN	Denied		1

**General Status**

**Description**

Denied

If you have received pre-certification, but have not yet notified Molina of the actual dates of service, please refer to the hard copy documentation for more information.

If the member is currently inpatient and subject to concurrent review, the general status will be Pending or N/A and the number of days may continue to change until the case is finalized.

Print Copy to Template Copy to New



If you submit a similar authorization regularly, you can copy from the Inquiry screen to a new request or as a template for future submissions

# Member Roster\*

*\*This functionality is only available to PCPs*

## Member Roster

PCPs can view and navigate through a list of Members assigned to them:

- Customize Member search with built-in filters and sorting functions.
- View various statuses (e.g. needed services, inpatient, new Members, etc.) for Members.
- View Members Health Record

### ♥ Member Roster

View and navigate through a list of Members assigned to a Primary Care Provider

## Member Roster (cont.)

### View Member's Health Record

Two ways to view your assigned member's health record:

1. Click on a Member's Last Name. The link will bring you to the Member Eligibility Details page.
2. Select a Member and click Member Health Record. This will bring you to the Member Eligibility Details page.



## Member Roster (cont.)

### Easy Access to Other Functions

Turn off your pop-up blocker for these functions to work properly:

- Print a list of Members.
- Export Member list to Microsoft Excel.
- View Member Health Record



## Member Roster

[Help](#)

Select a Primary Care Provider :  Providers who are grayed out on the list do not have members assigned to them.

Select a letter to find a Member by Last Name

All A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

[Clear Filters](#)

Click on an underlined column header to sort or hover over a for help with that column

Select	<u>Last Name</u>	<u>First Name</u>	<u>Date Of Birth</u>	<u>Member ID</u>	<u>Line Of Business</u>	<u>PCP Effective Date</u>	<u>Status</u>	<u>PCP Name</u>
	<input type="text"/>	<input type="text"/>		<input type="text"/>	Select		Select	
<input type="radio"/>	LNAME	FNAME	10/23/1984	3492941	Medicaid	01/01/2022	New	PROVIDER, MOLINA
<input type="radio"/>	LNAME1	FNAME1	12/09/1969	0000225	Medicaid	01/01/2022	New	PROVIDER, MOLINA
<input type="radio"/>	LNAME2	FNAME2	09/30/2000	0000003	Medicaid	01/01/2022	New	PROVIDER, MOLINA
<input type="radio"/>	LNAME3	FNAME3	02/07/1997	0000010	Medicaid	01/01/2022	New, Inpatient	PROVIDER, MOLINA
<input type="radio"/>	LNAME4	FNAME4	09/10/2012	0000202	Medicaid	01/01/2022	New	PROVIDER, MOLINA

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By default, Members are be listed by Last Name

[Print](#) [Export](#)

*Print or Export your Member Roster to an Excel*

[Member Health Record](#)

View your member's health record

[Back to Roster](#)

Eligibility Information is current as of Mar 02 2022 01:08:15 AM PST

## Member Eligibility Details

### Quick View

- ✓ Member ID: 00000000
- ✓ No enrollment restrictions

### Member Information

Plan: Medicaid  
 Status: ACTIVE  
 Enrollment Effective Date: 01/01/2022  
 Enrollment Termination Date:

Member Health Record

Member Details

Member Health Record
Service History
Service Authorizations
Inpatient Admissions & Emergency Department Visits
Lab Results
Allergies
Medications

## Service History

Date of Service Start Date:  (mm/dd/yyyy) Date of Service End Date:

Provider:

In the Member's Health Record, you can view their;

- Service History
- Service Authorizations,
  - IA/ED Visits,
  - Lab Results,
  - Allergies, and
  - Medications

Date of Service	Provider	Service Description
2/5/2022	PROVIDER	OFFICE VISIT
2/5/2022	PROVIDER	OFFICE VISIT
2/4/2022	PROVIDER	OFFICE VISIT
1/11/2022	PROVIDER	OFFICE VISIT
1/11/2022	PROVIDER	OFFICE VISIT

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This information is based on the claims and encounters data; if you know of any discrepancies or if you need any historical Service History information, please contact the Molina Case Manager.



# HEDIS<sup>®</sup> Profile\*

*\*This functionality is only available to PCPs*

## HEDIS<sup>®</sup> Profile

The Healthcare Effectiveness Data and Information Set (HEDIS<sup>®</sup>) Profile is used to measure performance on significant dimensions of care and service.

The HEDIS<sup>®</sup> Profile is updated the final week of every month and reflects all processed data received in the prior month. PCPs can:

- View your HEDIS<sup>®</sup> scores and compare performance against peers and national benchmarks.
- Search/filter for Members who need HEDIS<sup>®</sup> services.
- Submit HEDIS<sup>®</sup> chart documentation online for completed service.
- Retrieve/print a list of Members who need HEDIS<sup>®</sup> services completed.

## HEDIS<sup>®</sup> Profile (cont.)

Your Measures will appear alongside your current measurement year performance. The “% of Patients who Received Services” column will change color based on the national benchmarks.

### Medicaid and Marketplace NCQA Nat'l Percentiles:

**Green** = Your rate is at or above 90% NCQA benchmark

**Yellow** = Your rate is at or above 75% NCQA benchmark

**Red** = Your rate is below the 75% NCQA benchmark

### Medicare/Duals Star Ratings:

**Green** = Your rate is at or above the 5 star rating

**Yellow** = Your rate is at or above the 4 star rating

**Red** = Your rate is below the 4 star ratings

The performance rates are based on claims/encounters data received as of 05/31/2016

My Rates Members

Group Name: MOLINA MEDICAL CENTER

Select a Provider: All

Select a Service location: All

Show Data For: All Members

Coverage: Medicaid

Medicaid measures	Your Current 2016 Measurement Year Performance				2015 Measurement Year Performance		2015 NCQA Nat'l Percentiles <sup>3</sup>			
	Total # Patients in Measure	# Patients Completed Services	# Patients Still Needing Services	% of Patients who Received Services	Your Performance	Health Plan Performance <sup>1,2</sup>	25th Percentile	50th Percentile	75th Percentile	90th Percentile
Adolescent Well Care Visit -All (AWC) ?	413	84	329	80.54%	0.00%	52.98%	41.76%	49.15%	59.98%	66.58%
Adult Access to Preventive/Ambulatory Health Services-All years (AAP) ?	564	202	362	65.62%	0.00%	76.87%	79.59%	83.84%	86.91%	88.75%
Adult BMI Assessment - All (ABA) ?	1	0	1	0.00%	0.00%	80.57%	75.47%	83.45%	89.62%	92.94%
Annual Dentist Visit 2-21 Years -Total (ADV) ?	1468	256	1212	17.44%	0.00%	0.00%	40.24%	54.69%	60.31%	66.64%
Antidepressant Medication Management - Effective Acute Phase (AMM) ?	3	3	0	100.00%	0.00%	53.73%	46.70%	50.50%	56.20%	62.60%
Appropriate Testing for Children with Pharyngitis 2 to 18 years (CWP) ?	17	17	0	100.00%	0.00%	75.14%	62.98%	71.48%	79.83%	85.25%
Appropriate Treatment for Children with Upper Respiratory Infection Age 2-18 (URI) ?	36	1	35	97.22%	100.00%	88.14%	84.24%	88.09%	92.51%	95.17%
Cervical Cancer Screening -All (CCS) ?	302	117	185	38.74%	0.00%	54.12%	54.33%	61.05%	67.88%	73.08%
Childhood Immunizations * (CIS) Chicken Pox Immunization ?	5	5	0	100.00%	0.00%	86.98%	87.59%	91.17%	92.76%	94.81%
Childhood Immunizations * (CIS) CO10 ?	5	1	4	20.00%	0.00%	17.22%	28.70%	35.88%	42.13%	49.63%

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- Your rate is at or above 90% NCQA benchmark
- Your rate is at or above 75% NCQA benchmark
- Your rate is below the 75% NCQA benchmark

Print Export

1) Health Plan Performance: Includes data from claims/encounters as well as medical records for sampled members in particular measures.  
 2) A 0% that is present in the Health Plan Performance column indicates that the denominator was too low to report or the Plan did not report the measure.  
 3) The most current (2015) NCQA National Percentiles are displayed. The data are updated annually with the NCQA audited benchmarks in July/August.

**My Rates** **Members**

**HEDIS Needed Services List**

Group Name: MOLINA MEDICAL CENTER

Select a Provider: All

Select a Service location: All

Show Data For: All Members

Service Status: All

Coverage: Medicaid

Select a letter to find a Member by Last Name

All A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

At Molina, we care about your patient information. Please send us the relevant medical record documentation (e.g., progress note, immunization record, lab reports) if a HEDIS service was completed but not reflected on the profile by clicking on the Upload Documents button below. We will review the information and update our records if it meets the HEDIS criteria.

Select	Last Name	First Name	Date of Birth	Member ID	Measure	Address	Phone	Status	PCP Name	Service Location
<input type="checkbox"/>	BLACK	SIRIUS	02/01/2000	00000000A	Weight Assessment and Counseling- BMI Percentile (WCC) Total	200 Oceangate #100, Long Beach, CA 90802	0000000000	Needed	POMFREY, POPPY	604 PINE AVE LONG BEACH 90802
<input type="checkbox"/>	DIGGORY	CEDRIC	01/17/1963	00000000B	Cervical Cancer Screening -All (CCS)	200 Oceangate #100, Long Beach, CA 90802	0000000000	Needed	POMFREY, POPPY	604 PINE AVE LONG BEACH 90802
<input type="checkbox"/>	GRYFFINDOR	GODRIC	01/20/2003	00000000C	Immunizations for Adolescents (IMA) *(Meningococcal and Tdap)	200 Oceangate #100, Long Beach, CA 90802		Completed	POMFREY, POPPY	604 PINE AVE LONG BEACH 90802
<input type="checkbox"/>	PETTIGREW	PETER	01/20/2003	00000000D	Weight Assessment and Counseling- BMI Percentile (WCC) Total	200 Oceangate #100, Long Beach, CA 90802		Needed	POMFREY, POPPY	604 PINE AVE LONG BEACH 90802
<input type="checkbox"/>	SLYTHERIN	SALAZAR	05/01/1990	00000000E	Cervical Cancer Screening -All (CCS)	200 Oceangate #100, Long Beach, CA 90802		Completed	POMFREY, POPPY	604 PINE AVE LONG BEACH 90802

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Reports are based on assigned PCP.

View Documents Upload Documents Print Export

If the member is not assigned to you, contact Provider services at 888-665-4621

# Reports

# Reports

The **Reports** module has two functionalities:

- View and Request Downloadable Claims Reports
- View Affiliation list (Provider Roster)

## Export Claims Report to Excel

The **Claims Report Request** module allows you to download a report of submitted claims.

Enter Service Dates From and Service Dates To, then click Submit. Click Search and an Excel file will be generated and placed in the Download Exported Claims module in the **View Reports** section. Typically, this report becomes available within a few minutes to an hour.

## View Affiliation List

The Affiliation List is sometimes called the Provider Roster and can be found under **View Reports**. It lists the providers that are affiliated with your group, as well as their addresses, phone numbers, and specialties.

# In Conclusion...



## **\*\* Important Reminder \*\***

Once all of these SSO portal functions are enabled and tested in the Availity Essentials environment, Molina will disable the Legacy Portal and the Single Sign On tiles.

Therefore, we strongly encourage all providers and their staff to become familiar with Availity as soon as possible.



Molina Healthcare Providers, Welcome to  
Availity Essentials (formerly known as Availity  
Provider Portal)

[FAQs](#)

**Helpful Resources**

[Availity Essentials User Guide](#)  
[Availity Essentials Onboarding  
Training](#)

# Questions? Answers!



# Thanks for Participating!