

Nondiscrimination Notice

Molina Healthcare of Ohio (Molina) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, religion, gender, gender identity, sexual orientation, age, disability, national origin, military status, genetic information, ancestry, health status or need for health services.

If you believe you have been discriminated against, you can file a complaint. You can file a complaint in person or by mail, fax, or email. If you need help filing a complaint, our Civil Rights Coordinator is available to help you.

Civil Rights Coordinator
200 Oceangate
Long Beach, CA 90802
(866) 606-3889, or TTY 711

You can also email your complaint to Civil.Rights@MolinaHealthcare.com. Or, fax your complaint to (888) 295-4761.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>.

Or file a complaint by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue SW, Room 509F
HHH Building
Washington, DC 20201
1-800-868-1019 or TTY 800-537-7697

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

You may also file an appeal or complaint directly with ODM Office of Civil Rights by email (ODM_EEO_EmployeeRelations@medicaid.ohio.gov), by fax (614-644-1434) or by mail at:

The Ohio Department of Medicaid, Office of Human Resources, Employee Relations
P.O. Box 182709
Columbus, Ohio 43218-2709

Alternate Formats Statement

If you have any problem reading or understanding this information, call Member Services at (800) 642-4168 (TTY 711) for help at no cost to you. Call 7 a.m. to 8 p.m., Monday through Friday. We can explain this information in English or in your primary language. You can also get this information in other formats, such as large print, braille or audio. These services are provided at no cost to you.

Multi-Language Taglines

English	You may obtain this information in different languages, free of charge. Free aids and services, such as sign language interpreters and written information in alternative formats, are available to you. Call (800) 642-4168 (TTY: 711).
English (Large Font)	ATTENTION: If you do not speak English, language assistance services, free of charge, are available to you. Call 1-800-642-4168 (TTY: 711).
Spanish	ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-642-4168 (TTY: 711).
Cantonese (Chinese)	注意：如果您說國語，您可以獲得免費的語言協助服務。請撥打 1-800-642-4168（電傳打字機 (TTY)：711）。
Kiswahili Swahili	KUMBUKA: Ikiwa unazungumza Kiswahili, unaweza kupata, huduma za lugha, bila malipo. Piga simu 1-800-642-4168 (TTY: 711).
Arabic	ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-800-642-4168 (رقم هاتف الصم والبكم: 711).
Kinyarwanda Burundi	BYITONDERE: Niba uvuga i Kinyarwanda, serivisi y'ubufasha mu ndimi, ku buntu, urayihabwa. Hamagara 1-800-642-4168 (TTY: 711).
Russian	ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-642-4168 (телетайп: 711).
French	ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-642-4168 (TTY : 711).
Vietnamese	CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-642-4168 (TTY: 711).
Mandarin (Simplified)	温馨提示：如果您使用中文，可以免费获得语言支持服务。请致电 1-800-642-4168 (TTY 用户请拨打：711)。
Dari	توجه: اگر به زبان دری صحبت می کنید، برای شما خدمات کمک لسان طور رایگان موجود است. به 1-800-642-4168 (TTY: 711) زنگ بزنید.
አማርኛ Amharic	ማስታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያገዝዎት ተዘጋጅተዋል። ወደ ሚከተለው ቁጥር ይደውሉ 1-800-642-4168 (መስማት ለተሳናቸው: 711)።
ગુજરાતી Gujarati	સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-800-642-4168 (TTY: 711).
Ukrainian	УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-800-642-4168 (телетайп: 711).
Somali	FIIRO GAAR AH: Hadii aad ku hadasho Ingiriisiga, adeega kaalmada luuqada, oo bilaa lacag ah, ayaa kuu diyaar ah. 1-800-642-4168 (TTY: 711).
Nepali	ध्यान दिनुहोस्: तपाइंले नेपाली बोल्नुहुन्छ भने तपाइंको निम्ति भाषा सहायता सेवाहरू नि:शुल्क रूपमा उपलब्ध छ । फोन गर्नुहोस् 1-800-642-4168 (टिटिवाइ: 711).